

LIMOUSINE TERMS AND CONDITIONS OF HIRE

1. Hiring commences from the time the limousine arrives at the pickup point and ends when it returns to the last drop off. The company aims to pick up at the designated booking time. If however the vehicle arrives late due to circumstances beyond our control, then hire term commences from the arrival time. Please note that all pickup times are approximate.
2. Bookings are confirmed on receipt of a booking fee of £100.00 All charges are payable in full before hiring commences. Any extra costs such as additional time, drink or damage to the limousine or it's contents must be settled at the end of the hire.
3. Any alterations made to the original paperwork by the customer, i.e. times/ address changes, will incur an admin charge of £25.00.
4. The company accepts no responsibility, neither can it be held liable in anyway whatsoever, for any delays how ever caused.
5. The vehicles belonging to the company are only insured for it's drivers. No other person may drive the limousine under any circumstances.
6. Cost are incurred from when the hirer reserves the vehicle and should they cancel, this must be in writing and sent to us by recorded delivery or you may email. All cancellations incur a charge (minimum amount is the booking fee) should the hirer cancel within fourteen days of the date of hire the balance will be due in full. Should we secure another booking for the vehicle, for the same date then all monies will be refunded minus the booking fee
7. The hirer accepts that, unless otherwise agreed and specified on this booking form, should the hire term exceed the hirer agrees to pay additional time at the rate of £70.00 per hour or part thereof in respect of which will be debited from the clients credit/debit card.
8. The hirer accepts that if any vehicle/s are hired in from another operator , any terms and conditions imposed by them shall be binding as if the hirer had directly contracted to them..
9. The limousine driver will use his judgement to drive at reasonable speeds in relation to the prevailing road type and conditions.
10. The company reserves the right to substitute vehicles of equal capacity in the event of mechanical or other failure, if due to circumstances beyond it's control , this is deemed necessary.
11. The company will undertake to transport a reasonable quantity of accompanying luggage,. If however in the judgement of the driver, the volume or weight is excessive, the company reserves the right to refuse the carriage of said luggage. In addition the company cannot assume any responsibility or liability for any loss or damage to clients property or luggage, howsoever such loss or damage caused.
12. The hirer will beheld responsible for the supervision of minors.
13. Smoking is strictly forbidden in the limousine and passengers are requested to respect the signs in the vehicle pointing out this term. The company reserves the right to terminate the hire immediately if this term is breached without any settlement of refunds owing to the hirer.
14. The company will not be held responsible for the use or transportation of any illegal substances or articles within the limousine and any client doing so will have the hire contract terminated immediately without refund.
15. The client will be held responsible for the conduct of any and all passengers in the limousine at all times. Any damage to the vehicle will be deducted from the clients credit/debit card and an invoice issued. Damage includes - sickness related illness due to alcohol consumption – excessive spillage stains – fabric tears or excessive mess. Where a minimum charge of £150.00 will be charged.
16. The company reserves the right to terminate any and all services to unruly and or abusive passengers whether this behaviour is toward the driver or the public.
17. It is the clients responsibility to pay for any and all additional time incurred due to inclement weather or severe traffic congestion
18. The company is not responsible for acts of God.
19. Broken Glasses will be charged at £5.00 each .
20. If the client has requested a pickup and drop service, we will only collect and return to one address only. Any additional drops will incur extra charges of £20.00 per address, depending on locality . If not pre-booked with the office in advance then this will be entirely at drivers discretion.